

This is to certify that
Katarina Frost Nielsen

Has achieved the
**ITIL® Continual Service
Improvement Certificate**

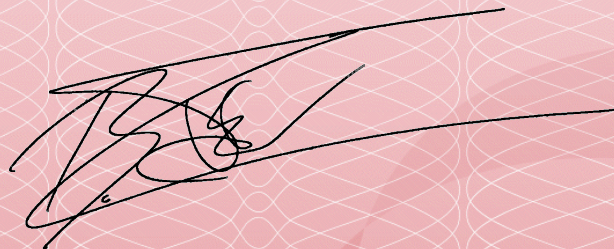
Effective from
15 December 2017

Certificate number
5625950.20723956

Candidate Number
5625950



Peter Hepworth, CEO, AXELOS



drs. Bernd W.E. Taselaar, CEO, EXIN

This certificate remains the property of the issuing Examination Institute and shall be returned immediately upon request.